

We have been advised by Ports of Tauranga the following,

"We are still doing our best with all available resources to manage the immense number of containers waiting to rail north as quickly as we possibly can.

In fairness to everybody who has cargo caught up in the backlog, we are working firstly with those containers that have been here the longest.

Estimated turnaround times as at today are:

- 10-12 days from date of discharge for general cargo.
- 3-5 days from date of discharge for containers that were priority managed by you through Shuttle Select.

NB: With such an unprecedented demand for Northbound rail, currently containers can only be prioritised <u>before</u> they discharge the vessel.

Once they have landed in the yard as general cargo, we cannot control their position or other containers that will inevitably surround them making them inaccessible"

Please note that Vanguard is prioritising all containers within our control through Shuttle Select.

Please check the Tapper website www.tapper.co.nz for LCL cargo availability before dispatching any carriers to retrieve cargo.

We will continue to send status updates each day on containers at desk level.

Please feel free to contact our team if you have an queries regarding your consignment.

